

CONCRETE CARE

DAILY CARE

It is recommended that you use a neutral cleaner to clean the concrete surface. Wipe up food or other spills after they happen with a soft cloth as soon as possible especially acidic, alcohol-based or oil-based spills. Never use abrasive cleaners, acidic cleaners, oil soaps or furniture polish as these products may make the surface slick or soften the finish. Never use vinegar or ammonia and water as a cleaning solution as they act as a stripper and will damage the finish. Applying Original Bees Wax or a Stone refresher periodically will help spills cleanup a little easier and help prevent micro-scratches that occur with everyday use. Simply apply a light, spray coat and wait until it dries to a dull finish. Once dry, buff with a clean, soft cloth. Waxing the countertop is not required to keep the countertop sealed properly but does assist with cleaning and micro scratches.

SEALERS

Crete Collective uses high performance sealers for all their products. All concrete sealers have a level of stain resistance and scratch resistance. It is important wipe up spills as soon as possible especially acidic as it can etch the sealer and avoid dragging objects across the surface. The sealers can be recoated in the Edmonton and Greater area for a fee. Reach out to Crete Collective for any further advice on refreshing the sealer.

GUIDELINES

Spills

Acidic foods, beverages, or cleaners (lemon juice, mustard, vinegar, wine, soda, citric acid, tomatoes, etc.), perfumes, colognes, and other harsh chemicals/solvents (ammonia, acetone, hydrogen peroxide, etc.) should be cleaned from your concrete promptly. These substances may etch the sealer, leaving a light hazing, and possibly expose or stain your concrete

Cleaners

Avoid abrasive soaps, cleansers, or scrubbing pads that can wear down the sealer. We recommend using mild, non-abrasive, non-ammonia, non-citric acid, non-vinegar, non-bleach soaps and cleaners.

Recommended:
Mild Soap & water
Lysol All Purpose
Simple Green
Mr. Clean Multi-Purpose Spray

Hot Pots

Concrete is very heat resistant but the concern is more about damaging the sealers protecting the concrete. So avoid placing pans and pots directly on the surface. Suggested to use trivets or a pad.

Cutting/Abrasion

Avoid cutting directly on your surfaces, it can damage the sealers and your knives. Good practice is to you use a cutting board.

Avoid dragging hard or sharp items across the surface. It can create micro scratches overtime and allow for stains to get past the sealers. Place felt pads on items that will be on the surface often.

Impact

Concrete is extremely strong but avoid using it as a worktop or dropping heavy objects on it. Excessive force can chip the concrete. Use the products as intended purpose

Outdoor Products

Best practice is to cover outdoor kitchens and tops in winter months to protect from snow and ice if possible. It will extend the life of the product and protect the sealer over time.

Moving and Installing

Take care when moving larger pieces. They have reinforcement but sudden drops or twists can cause cracking. Carrying on edge is best practice.

Crete Collective Corp assumes no liability for damages when products are installed by independent contractor or homeowner

The way to keep your concrete countertop looking its best is to understand its limitations. If you follow these maintenance techniques and take proper care, you will enjoy your counters for many years

LIMITED WARRANTY

Crete Collective prides itself in providing high quality products and without defects. Please follow all recommended care and maintenance of your concrete products

The following Warranty applies to all products produced by Crete Collective Corp.

Crete Collective provides a one-year structural warranty. During the first year from the date of delivery and/or installation, Crete Collective, at its sole option, shall repair or replace a product if it fails to maintain functional structural integrity for the intended purpose of the product solely due to a manufacturing defect. Crete Collective warrants that the product will be free from manufacturing defects provided the product is delivered and/or installed by Crete Collective.

Any issues must be reported within 7 days of installation/delivery.

Hairline cracks, cracking due to high heat, surface scratches, staining, chips, improper care, failures due to inadequate support or un-level cabinetry are not included as part of this Warranty.

This warranty does not cover scratches or stains.

Chip and Sealer repairs are not covered. Crete Collective can repair these for a fee in the Edmonton and Greater Area. Or we can ship you a chip repair kit if needed.

Crete Collective shall have sole and final right to determine whether a warranty claim is valid.

Disclaimer: By purchasing and installing our products, you agree that Crete Collective Corp., its members, employees, and affiliates, cannot be held responsible for any accidents, liabilities, misuse of any of Crete products, or any damages that may be caused thereby

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